

# DECISION

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**Committee:**

**Board of Management of Sanctuary  
Scotland Housing Association Limited**

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**Date:**

**13/12/2022**

**Agenda Item:**

**8**

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**Report from:**

**Director - Sanctuary Scotland**

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**Title: Director's Report**

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**Executive Summary:** To update the Board of Management on issues relating to Sanctuary Scotland Housing Association Limited not reported under other items on the agenda and to seek approval for relevant operational items.

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## **1. Introduction**

1.1 The purpose of this report is to update the Board of Management on issues relating to Sanctuary Scotland Housing Association Limited (Sanctuary Scotland Housing Association) and its activities which are not reported under other items on the agenda and to seek approval for items of an operational nature that lie within the Board of Management's remit.

## **2. Items for approval/noting**

2.1 Aberdeenshire Sheltered Housing

2.2 Aberdeenshire Council have made a decision to withdraw funding for provision of sheltered housing support. Agreement has been reached with the council to extend the service to 30 June 2023. Informal consultation has been carried out with residents and the nine scheme managers currently employed by Sanctuary Scotland.

- 2.3 The strong preference of the majority of residents spoken to is to maintain an onsite presence. Modelling has been carried out on the introduction of an enhanced housing management service charge. The proposed service charge would mean a reduction in the number of hours delivered by scheme managers, and a change to their roles and responsibilities
- 2.4 Members are asked to approve a consultation with sheltered housing residents on the basis of the proposed model. Following the consultation, a full proposal will be brought to the Board in February.

### **3. Appraisal**

#### 3.1 Risk management

- 3.1.1 RM 3 Cost and income pressures, RM 4 Governance and RM 8 Legislative / Regulatory/political; reporting of issues being dealt with by the Director - Sanctuary Scotland allows for scrutiny of such activities by the Board of Management thus contributing to the management of governance and compliance risks. Some of the issues and activities reported also contribute to the mitigation of political and reputational risks.

#### 3.2 Value for Money

- 3.2.1 Ensuring the operating model and covid recovery are key priorities will support value for money principles.

#### 3.3 Corporate Strategy

- 3.3.1 Ensuring that key operational and regulatory items are discussed and approved as necessary by the governing body supports the strategic priority of Advance.

#### 3.4 Customer and/or Employee considerations

- 3.4.1 Any customer considerations will be detailed in the report. The report provides an update on relevant employee issues or developments.

### **4. Recommendation**

- 4.1 The Board of Management is asked to note the contents of this report and approve the recommendation at item 2.